

NWS Decision Support

Service Improvements

Pat Vesper
Warning Coordination Meteorologist
WFO Midland, Texas

National Weather Service Mission

"To provide weather and flood warnings, public forecasts and advisories for all the United States, its territories, adjacent waters, and ocean areas, primarily for the protection of life and property."

NWS Midland Community Support

We strive to build partnerships...

- Emergency Managers
- Fire Departments
- Police Departments
- Sheriff's Offices
- Amateur Radio Clubs
- Elected Officials
- State and local agencies
- Media
- Local Citizens



NWS Midland Community Support

Provide onsite incident support Give impact briefings to assist our partners



Whites City, New Mexico hail storm
Image courtesy of Wendell Malone,
Eddy/Culberson Area Skywarn Coordinator

Tactical Briefings

- Short term briefing normally the same day as the weather event
- Very detailed information

 Conveys a HIGH confidence of a HIGH impact event

Used to make immediate decisions

Strategic Briefings

- Longer term briefing normally provided in the 1-4 day time period
- Less detailed information
- Conveys a LOW or MODERATE confidence... or an increasing trend in confidence of a HIGH impact event
- Used for planning purposes longer term decisions

Tactical Briefings are best provided...

Face-to-Face

NWSChat

Strategic Briefings are best provided...

Webinars, Go-To Meetings

Conference calls

Weather.gov/Midland

Specifically for your needs...

Strategic briefings are probable.

Tactical briefings are likely.

NWSChat likely used more often

What is NWSChat?

 NWSChat is a special chat software program that is loaded on a PC.

It's maintained by the NWS.

 It's designed with the specific goal of helping our partners.

NWSChat – an important change



- Started as IEMChat (2006)
- Transitioned to SRHChat (2008)
- Became NWSChat this year

- Provides an opportunity for EMs, media, Skywarn coordinators, and other partners to exchange information with NWS forecasters during events.
- Displays all event products issued by WFO Midland, SPC, and more

How is NWSChat different?

 NWSChat allows for access to NWS forecasters -24 hours a day.

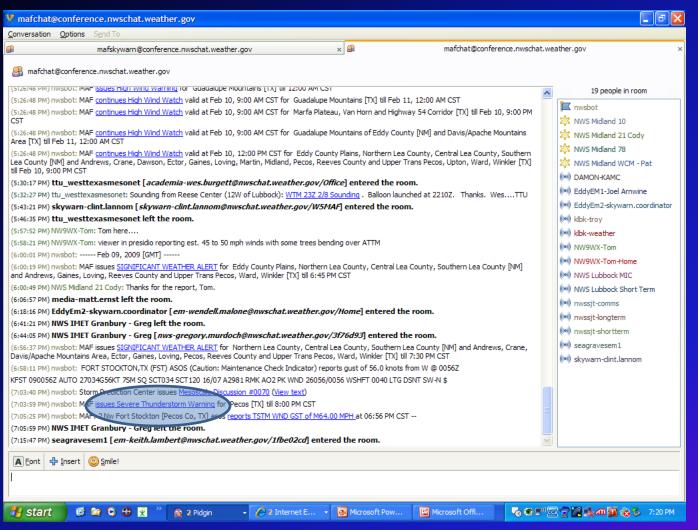
 People not properly using NWSChat are removed from the system.

How is NWSChat different?

 NWSChat allows for the exchange of weather information that can be used for tactical operations.

 Shows potential for future partner interaction (i.e. ISDs, TXDot, MACC, etc)

NWSChat

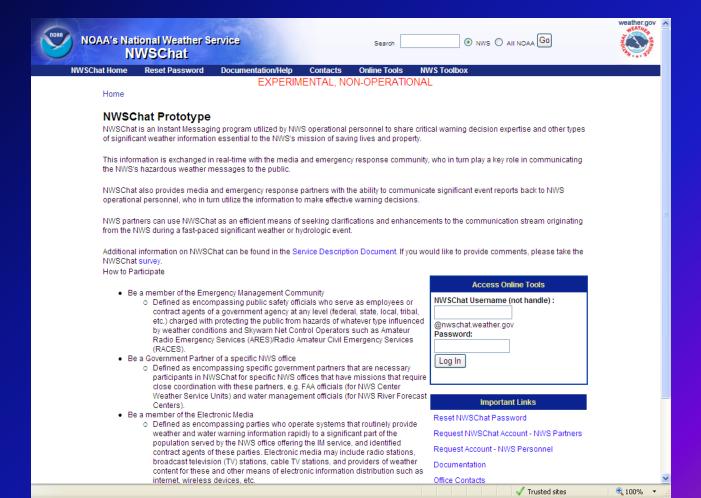




Away

How do I sign-up for NWSChat?

First, go to https://nwschat.weather.gov



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NWSChat Home

Reset Password

Documentation/Help

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NV

NWS Toolbox

EXPERIMENTAL, NON-OPERATIONAL

Home

NWSChat Prototype

NWSChat is an Instant Messaging program utilized by NWS operational personnel to share critical warning decisi of significant weather information essential to the NWS's mission of saving lives and property.

This information is exchanged in real-time with the media and emergency response community, who in turn play a the NWS's hazardous weather messages to the public.

NWSChat also provides media and emergency response partners with the ability to communicate significant even operational personnel, who in turn utilize the information to make effective warning decisions.

NWS partners can use NWSChat as an efficient means of seeking clarifications and enhancements to the communiform the NWS during a fast-paced significant weather or hydrologic event.

Additional information on NWSChat can be found in the Service Description Document. If you would like to provide NWSChat survey.

How to Participate

- · Be a member of the Emergency Management Community
 - Defined as encompassing public safety officials who serve as employees or contract agents of a government agency at any level (federal, state, local, tribal, etc.) charged with protecting the public from hazards of whatever type influenced by weather conditions and Skywarn Net Control Operators such as Amateur Radio Emergency Services (ARES)/Radio Amateur Civil Emergency Services (RACES).
- · Be a Government Partner of a specific NWS office
 - Defined as encompassing specific government partners that are necessary participants in NWSChat for specific NWS offices that have missions that require close coordination with these partners, e.g. FAA officials (for NWS Center Weather Service Units) and water management officials (for NWS River Forecast Centers).
- Be a member of the Electronic Media.
 - Defined as encompassing parties who operate systems that routinely provide weather and water warning information rapidly to a significant part of the population served by the NWS office offering the IM service, and identified contract agents of these parties. Electronic media may include radio stations, broadcast television (TV) stations, cable TV stations, and providers of weather

NWSChat Usern
@nwschat.weath
Password:
Log In

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ts back to NWS

Reset NWSChat Password

Request NWSChat Account - NWS Partners

Request Account - NWS Personnel

Documentation

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NWSChat Home

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EXPERIMENTAL, NON-OPERATIONAL

Home > Request National Weather Service Chat Account

In order to use the chat server, you need to have a NWSChat Account. Please fill out the following form to create the account.

1. Agree to Terms

I have read and agree to the terms of use.

2. Requested NWSChat Username (must be lowercase!)

This is your username you will use to log into the chat server. This username is much like an email address, so the same formatting rules apply (no spaces, special chaetc, and nothing greater than 24 characters)

Option 1: Fill out this form to generate my NWSChat username.

Profix / Affiliation:	First Name:	Middle Initial (optional):	Last Name:
Academia			

Option 2: If you believe the above format does not apply, please email the nwschatadmin@noaa.gov team and explicitly state your NWSChat Username preference.

3. Alias on Account

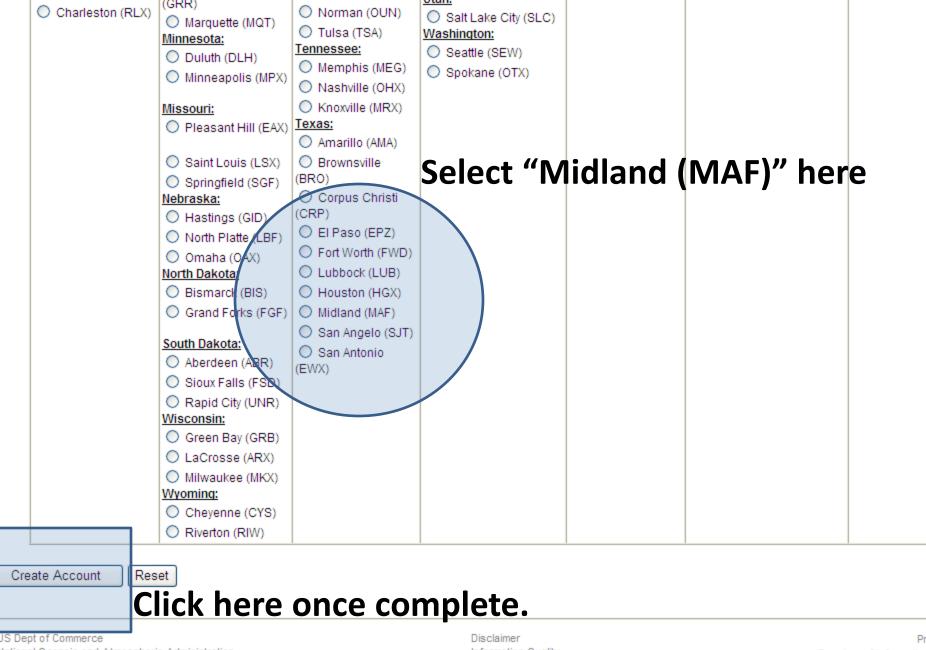
This is the 'alias' that your account will appear to others in their Buddy List. You should enter something descriptive of you and your organization. (Nothing greater than 36 characters)

- . Include your call letters, if you are media (Ex: kxyz-chief.meteorologist)
- . Include your geography, if you are an ema (Ex: fulton-ga-ema-lastname)
- Include your agency and office, if you are government (Ex: faa-memphis-lastname)

Next, fill out this form

4. Contact Email Address

We may need to contact you with project news or announcements. Your email address will not be shared with anyone outside of this project



US Dept of Commerce
National Oceanic and Atmospheric Administration
National Weather Service
1325 East West Highway

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How do I sign-up for NWSChat?

We will see you signed up and accept your request.

 You will receive two emails from us. The last email has a link to required training.

• The training takes 2-3 minutes to complete.

How do I sign-up for NWSChat?

• Finally, we will call you and talk you through the reminder of the setup – download of the software.

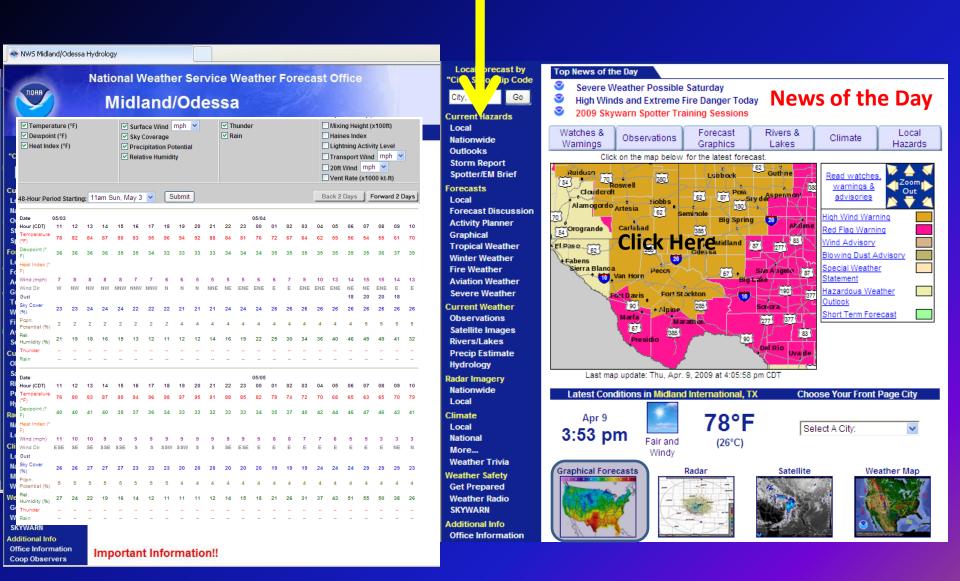
Total setup time – 10-15 minutes

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Pat Vesper
Warning Coordination Meteorologist
WFO Midland, Texas
(432)563-5901 x223
Pat.Vesper@noaa.gov